

YMCA MK takes a person-centred approach to caring for our residents, this includes emotional and practical support. We are seeking volunteers to provide transport to some of our residents to attend their health appointments. A simple journey can make a huge difference to the mental and physical well-being of a person and can help them to belong, contribute and thrive in the local community.

## **Volunteer Qualities:**

Do you want to volunteer but aren't sure where to start?

You might be interested in building your mentoring skills but want to start slowly?

Do you have a friendly disposition?

## What we expect from you:

- Must have a full UK Driving Licence and access to a vehicle.
- Must be available during the hours of 9am-6pm to align with the times of typical doctors' appointments.

You must be 18 or over to apply for this role.

## What you can expect from us:

- The opportunity to be a part of a supportive and friendly team.
- An induction training course, covering the practices used by the YMCA MK when working with young people.
- Further training opportunities, tailored to your individual skillset.
- A better understanding of local support services.

## **Duties and Responsibilities:**

- To provide transport from YMCA MK to local health appointments, agreed in advance with the residents' keyworker.
- To be punctual to ensure the resident arrives at their appointment on time.
- To be willing to build positive relationships with residents by listening, empowering and supporting.

- Greeting residents warmly and helping them to feel comfortable for the journey.
- Ensuring appropriate levels of confidentiality are upheld at all times.
- To drive safely, abiding by the law.
- To be willing to provide a copy of your car insurance documents and driving licence for YMCA MK's records.
- To be willing to undergo a DBS check with YMCA MK.
- Keep a record of mileage and parking charges to be reimbursed by YMCA MK.
- To inform your Line Manager of any accidents, illnesses or unforeseen circumstances which may occur during the journey.



**FAMILY & YOUTH WORK** 

Here for young people Here for communities Here for you YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.

HEALTH & WELLBEING HOUSING TRAINING & EDUCATION SUPPORT & ADVICE