



## Resident Welcomer

Between 2021-2022, 436 young people called YMCA MK their home. We are seeking a team of volunteers to help us enhance their move in experience. As a Resident Welcomer, you will be the first friendly face our young people see as they move into the building. They'll look to you for guidance and information about how to get the most out of YMCA support. This is a fantastic opportunity to provide comfort and reassurance to a young person, welcoming them to their new home and encouraging them to be a part of the YMCA community.

### Volunteer Qualities:

**Do you want to volunteer but unsure where to start?**

**Are you friendly and approachable?**

**Do you have good customer service skills?**

### What you can expect from us:

- The opportunity to be a part of a supportive and friendly team.
- An induction training course, covering the practices used by the YMCA MK when working with young people.
- Ongoing training tailored to your skillset.
- The opportunity to move into other volunteer roles and potentially paid work.

### What we expect from you:

- We understand volunteering needs to fit around your life, so please get in touch to discuss the time you are able to commit.
- We need volunteers who can uphold professional boundaries at all times.
- You must be 18 or over to apply for this role.

### Duties and Responsibilities:

- To conduct 'meet and greets' with new residents.
- To give new residents a tour of the building to help them settle in.
- Be there to offer the new residents a friendly welcome to their new home.
- To support new residents to move their belongings into their rooms.



**Here for young people  
Here for communities  
Here for you**

YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.